

ROBERT J. MERCER

Security & Operations Leader

Transitioning Military Leader with Active Credentials

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PROFESSIONAL SUMMARY

Results-driven operations manager and former military officer with 8+ years of experience leading cross-functional teams, managing multimillion-dollar inventory operations, and implementing high-stakes security protocols. Expert in logistical planning, risk assessment, and process optimization. Proven track record of translating complex strategy into tactical success while maintaining 100% asset accountability.

CERTIFICATIONS & LICENSES

- **Project Management Professional (PMP)** – ID #308542
- **Certified Info. Systems Security Professional (CISSP)**
- **Lean Six Sigma Green Belt (LSSGB)** – Quality Control
- **OSHA 30-Hour General Industry Certification**

CORE SKILLS

- **Operations & Logistics:** Supply Chain Optimization, Inventory Auditing, Resource Allocation, Facility Operations, Vendor Relations
- **Security & Compliance:** Risk Assessment, Incident Response, Physical Security Audits, Emergency Preparedness, Compliance Training
- **Technical Systems:** Advanced Data Analysis, ERP Platforms (SAP, Oracle), MS Project, SQL, Technical Infrastructure

PROFESSIONAL EXPERIENCE

Vertex Operations Group

Operations Director / Logistics Lead

Arlington, VA

Oct 2022 – Present

- Led a cross-functional team of 120+ personnel managing logistics and security protocols for a multimillion-dollar equipment depot, ensuring 100% accountability on \$14M in tactical assets.
- Optimized depot warehouse layouts utilizing Lean Six Sigma methodologies, reducing processing cycle times by 22% and saving \$64,000 annually in redundant overhead costs.
- Spearheaded a facility-wide physical security upgrade, installing and configuring integrated access control and surveillance systems to protect critical infrastructure.
- Orchestrated regular emergency readiness drills and regulatory compliance audits, achieving a 98.5% passing rate on external reviews.

Nimbus Solutions

Logistics and Security Supervisor

Fort Meade, MD

Jan 2019 – Sep 2022

- Directed security operations and inventory logistics for a 45-person unit, supervising the safe transport and tracking of \$8.5M in sensitive communications equipment.
- Formulated and executed complex contingency plans for remote operations, minimizing equipment downtime from 8% to less than 1.5%.
- Developed and implemented a comprehensive safety training program for all incoming personnel, reducing workplace safety incidents by 40%.
- Conducted daily risk assessments and intelligence brief preparation, advising senior executives on operational readiness and local threat levels.

Nexa Tactical Systems

Operations Coordinator

San Diego, CA

Jun 2015 – Dec 2018

- Coordinated supply chain, maintenance, and logistics schedules for a regional fleet of 35 tactical vehicles, sustaining a 96% operational readiness rate.
- Supervised data entry, cataloging, and quality control of logistics databases, ensuring compliance with strict government auditing standards.
- Maintained encrypted communications systems and data storage systems, ensuring zero security breaches over a 3-year period.

EDUCATION & TRAINING

University of Maryland Global Campus

Adelphi, MD

Bachelor of Science in Operations Management

Vertex Operational Training Academy

Advanced Leadership & Logistics Course

Class of 2015

Arlington, VA

2016