

DANIEL BROOKS

Warehouse Operations & Logistics Supervisor

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PROFESSIONAL SUMMARY

Warehouse and logistics leader with 9+ years of experience directing high-volume receiving, storage, picking, packing, and shipping operations. Proven record of leading 35+ associates, maintaining 99.7% inventory accuracy, improving on-time shipment performance, and reducing labor and freight costs. Hands-on expertise in warehouse management systems (WMS), cycle counting, lean process improvement, safety compliance, and cross-functional carrier coordination.

CORE COMPETENCIES

Warehouse operations | Inventory control and cycle counts | Shipping and receiving | Team leadership and scheduling | WMS and RF scanners | Order fulfillment | Carrier coordination | KPI reporting | OSHA safety | Lean / 5S | Forklift operation | Nimbus Excel

PROFESSIONAL EXPERIENCE

Warehouse Operations Supervisor

March 2021 – Present

Pinnacle Distribution Services, Columbus, OH

- Direct daily inbound, replenishment, picking, packing, and outbound activity for a 240,000-square-foot distribution center processing 12,000+ order lines per week.
- Lead, schedule, and coach 38 associates across two shifts; introduced daily performance huddles and skills cross-training that increased units per labor hour by 17%.
- Reconfigured pick paths and fast-moving SKU locations using WMS velocity data, reducing average order cycle time by 21% and walking distance by 18%.
- Raised on-time shipment performance from 94.6% to 98.9% by balancing dock capacity, labor coverage, wave releases, and carrier appointment schedules.
- Implemented safety observations, equipment inspections, and monthly refresher training, achieving 620 consecutive days without a lost-time incident.

Inventory Control Lead

June 2017 – February 2021

Northstar Consumer Products, Grove City, OH

- Managed cycle counts, location audits, adjustments, and root-cause investigations for 18,000 SKUs valued at more than \$14 million.
- Improved inventory accuracy from 97.8% to 99.7% by establishing ABC count frequencies, variance thresholds, and corrective-action tracking.
- Supervised six inventory associates and partnered with receiving and fulfillment teams to resolve short picks, mis-slots, damages, and unit-of-measure errors.
- Built Excel dashboards for accuracy, aging, damage, and productivity metrics, cutting weekly reporting time by 6 hours and improving leadership visibility.

Warehouse Associate / Forklift Operator

August 2014 – May 2017

Central Ohio Supply Co., Hilliard, OH

- Received, verified, labeled, put away, picked, and staged palletized freight while consistently exceeding productivity and quality targets.
- Operated sit-down forklift, stand-up reach truck, order picker, pallet jack, and RF scanner with no preventable equipment incidents.
- Verified bills of lading, packing lists, lot codes, and shipment counts; reported shortages and damage promptly to protect inventory accuracy.

CERTIFICATIONS & TECHNICAL TOOLS

Certifications: OSHA 30-Hour General Industry; Powered Industrial Truck / Forklift Certification; First Aid, CPR & AED; Lean Six Sigma Yellow Belt

Systems: Manhattan WMS, SAP EWM, Oracle NetSuite, RF handheld scanners, UPS WorldShip, Nimbus Excel (PivotTables, XLOOKUP), Nimbus Teams

EDUCATION

Associate of Applied Science in Logistics and Supply Chain Management

May 2014

Columbus State Community College, Columbus, OH